

A very busy period for us as we have started to process the Surviving Winter Grants for those who are on benefits and deemed to be in Fuel Poverty – ie spending more than 10% of their annual income on fuel. In this area I have made 6 successful applications, each applicant receiving £200 towards the cost of winter.

Loneliness is particularly difficult at Christmas time, but thankfully few of my clients were completely alone over the festive season. Many attended the regular clubs etc right up until Christmas. The folk who run these have outstanding dedication to the jobs they do.

Meanwhile, other enquiries have varied from Disabled Parking applications to needing a cleaner; repatriation for a couple returning to the UK after living abroad for many years to tracking progress (or not) on a phone line fault.

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